

TESTIMONIALS

“This is late in arriving to you, but I wanted to thank you for sending Mike out to get the pool started! Almost immediately, it looked ready to swim in! He gave me some tips, and showed me the basics, and then some, about the filter, backwashing, chemicals etc.....”

-Christine Restivo

“I wanted to send you this thank you note and let you know how much my wife and I are enjoying the pool we purchased from you this past June. Furthermore, I would like you to know how pleased we have been with your company as a whole, especially your responses to my frequent questions as well as your **outstanding service**. Your entire service organization is without question, laser focused on the needs of your customers.

Mike is a huge asset to your company as well as all the other team members that I have the pleasure of dealing with whenever any issue arose concerning the pool. You may have heard how picky my wife and I are concerning anything that is done to our house and never did anyone in your organization ever say “that’s the best we can do.”

You are to be commended for having such a fine company and I will always recommend your organization whenever I can.”

-Bob Powers

“I’ve been meaning to send this email for years now but our friends recently bought a pool from you and are enjoying their experience so I wanted to share ours. We had our pool put in 2 ½ years ago and we love it. The experience we had with dealing with your salesman was easy and not pushy and very knowledgeable. They worked with us with pricing and the set up was a breeze. Within that month the crew came out and started the installation, what a pleasure. Every single person from the person digging to the guys shoveling to the plumber and electrician were professional, very meticulous and answers our many questions with a smile. They left everything clean and perfect. A year after the pool was in I had a small issue with the pool light and they were over that day installing a new one, no questions asked and with a smile. Your company is wonderful with a fantastic staff. Thank You!”

-The Dammann Family



“Water World Pools installed a new 18'x43' free form fiberglass pool at our house, during the fall of 2010. This was complicated installation, which included a retractable pool enclosure, a large stamped concrete deck, pole lighting, etc. The pool itself was installed semi-inground, with a in-fill from about 2' to about 5'. Due to several teams being involved(pool enclosure was installed by another company), this project required a lot of communication and coordination, While myself coordinated the overall project, Tom Fischer from Water World, managed the pool installation team and he was EXTREMELY helpful. He was always available for phone calls, his advice was always to the point, he coordinated with the concrete guys and with electric guys and I am sure Tom was instrumental in getting this project to the successful completion.

Overall we were very happy with the quality of Water World's work. While the installation process was not flawless, as was a complicated install, the important this was that the problems encountered were resolved without much ado, in an efficient way- once again, thanks in large part to Tom Fischer.

We had two service calls after the install- pool light's seal got broken and it shorted and some rust spots/concrete paint spots needed to be removed from the bottom of the pool. Both issues were resolved in the same efficient matter.

The concrete guys recommended by Water World were also very good.....It's been four months since the pool was installed and we have been using the pool almost every day. As the pool is enclosed we can use it thru out the winter. When the sun was out in the middle of the day during the winter, the temperature in the enclosure was about 90 degrees, so we only needed to heat the water. The kids love it, and our friends are coming to us every time the sun is out!

Thank You Water World, job well done!”

-Dmitry & Anna Shvartsman

“To all of the wonderful people at Water World Fiberglass Pools NE Inc, We would like to thank the staff and management, specifically Don in installation and his crew for providing us with a service and repair beyond our expectations regarding our purchase this year of a 13'x29' fiberglass pool insert for our home.

We bought a pool in June 2005 and had it installed by your crew on June 30th 2005. They came and dropped the insert in the pre-dug hole in one afternoon. To get the pool into our backyard it was necessary to use our backhoe to tow it up the driveway. One of your crew did damage to our bucket and I called Don immediately. He gave us a 100% satisfaction on the bucket and replaced it,



sending a check directly to our dealer with in a week. We knew then that we had chosen the right retailer to do business with.

In October 2005 this area of the country experienced some serious flooding and water issues. We woke up one morning and one whole side of the pool had heaved 6" out of the ground. We were devastated! Again I called Don to see what, if anything, he could do. He immediately sent an inspector the 3 hour drive and told us he would have his crew come back to re-set the pool. They were there for 2days and after everything was done there was no charge for anything. We were s impressed with the company and the crew we have done nothing but spread the good word to everyone we know.

You stand by you product and your word, two things that are getting harder to find these days in any line of work. We thank you and look forward to next summer season with joy because of you!"

-Don & Nelia Wall

"I just want to thank both Shari and Don for making our pool purchase so easy and stress free. This process started when Tom pulled up to the house with a "fish" on the back of your Water World truck. Then meeting you and Don and sharing our common faith in Jesus put our minds at ease. I'm so glad when God puts other believers in your path. It's encouraging to know I'm dealing with Christ honoring people when making such a big decision...."

-Paul

"It is with much appreciation that I send you this letter. After purchasing one of your pools, and having had the *unpleasant experience of dealing with a deceitful, unreliable pool installer*, I requested help from you to inspect and take corrective action to complete my pool install. You sent a crew of men to my home and they efficiently did what was necessary to bring my pool to measure. Your employees were very respectful, very hard working, and pleasant. I would like to thank **Sandro, Adam, Rey, Little Omar**, and **Javier** for all their hard work. This team is an asset to your company and should be acknowledged. I would also like to thank **Brittney** for her follow up.

I am very pleased with the physical appearance of my Water World Pool, and if ask my a perspective purchaser, would definitely recommend Water World pool. Don, I haven't forgotten you! Thank you so much for all your help!"

-Melanie & Richard Flora



“I wanted to thank Mike and the staff at Water World Pools for going the extra mile in caring for my pool. We’ve enjoyed our Water World pool for about 7 years now and it’s never given us a problem. Thanks and hats off to Mike in the service department and to your team of service professionals for providing me with the routine maintenance and service that came with my pool package.

It’s nice to know that there is a company that really stands behind its product and supports the customer the way it “use to be.” It is rare to find a company like yours with such a commitment to the quality and service. Thanks again to everyone at Water World-Hammonton.”

-Matt Wilson

